


Electronic Submission: Quick Contact Support for International Applicants

Contact Information

Topics

<p>eRA Service Desk Web ticket: https://public.era.nih.gov/commonshelp eRA Website: https://era.nih.gov/ Phone: 301-402-7469 Toll-free: 1-866-504-9552 Hours: Mon-Fri, 7:00 a.m. to 8:00 p.m. Eastern Time (ET)</p>	<ul style="list-style-type: none"> • ASSIST • eRA Commons • eRA Commons Registration • eRA errors and warnings • Status of the application • Post-award administration
<p>Grants Info Phone: 301-710-0267 Email: GrantsInfo@nih.gov</p>	<ul style="list-style-type: none"> • Application Guide or Funding Opportunity Announcement (FOA) questions • Choosing the correct activity codes (grant mechanisms) and finding research training programs
<p>Grants.gov Contact Center Call Center: International: 606-545-5035 Toll-free: 1-800-518-4726 Hours: 24 Hours/Day, 7 Days/Week (Except Federal holidays) Email: support@grants.gov</p>	<ul style="list-style-type: none"> • Grants.gov registration • Grants.gov submission rejection errors
<p>System for Award Management (SAM) International Phone: 334-206-7828 Phone: 1-866-606-8220 DSN: 866-606-8220 Hours, Mon-Fri, 8:00 a.m. to 8:00 p.m. (EST) URL: www.fsd.gov</p>	<ul style="list-style-type: none"> • SAM registration • Quick Start Guide for Grant Registration 
<p>Dun & Bradstreet DUNS Toll-free: 1-866-705-5711 Email: govt@dnb.com International email: SAMhelp@dnb.com Web site: http://fedgov.dnb.com/webform</p>	<ul style="list-style-type: none"> • How to obtain a DUNS number (required for SAM and Grants.gov registration)
<p>North Atlantic Treaty Organization (NATO) Commercial and Governmental Entity (CAGE) = NCAGE code International Phone: 269-961-7766 U.S. Phone: 1-888-227-2423 DSN: 661-5757 Email: NCAGE@dla.mil</p>	<ul style="list-style-type: none"> • How to obtain an NCAGE code (required for CCR registration) • https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx